

Abs. CTI Holding AG, Johann-Roithner-Straße 131, 4050 Traun Austria

Dear Business Partners,

As the coronavirus spreads, we want to update you on the situation at CTI Holding AG.

While some regions in the world continue to improve, other regions are facing unprecedented challenges.

Coronavirus so far has had no impact on CTI's production, raw material availability or capability to serve our customers in a timely manner.

Our highest priority is to continue supplies as best as possible. Our leadership and functional teams are meeting daily to understand and promptly react to new developments.

A few of the current safety actions include, but are not limited to:

- Restricting non-essential business travel
- All visits to our offices and factories are being restricted
- Educating our personnel on multiple preventive procedures as we continue to learn appropriate ways to protect our employees
- Reviewing sanitizing procedures and insuring they are optimized across all our facilities
- Making adjustments to our operating procedures to support teams to increase social distancing of critical operations

Our supplier partners continue to closely monitor changes in global issues, markets, production, logistics, etc. and communicate on a continuous basis apprising us of changes. Your local contacts will update you regularly as the situation develops and keep you informed.

We want to take the opportunity to thank you for your continued support & the close cooperation.

Should you have any questions, please contact us: [corona@cti.group](mailto:corona@cti.group)

The CTI Group Management



Catharina Trierenberg



Ivica Serdarevic